

## STANDARD BOND CLEANING LIST

### **SERVICE**

- 100% Bond Back Guarantee 14 days guarantee period (if issues arise from the unapproved extra services not included in the initial cleaning scope, the company will not be held liable for the reclean)
- Walls Spot Clean (around the light switches). Full wall wash is extra.
- Blinds will be dusted, and wiping will be extra.
- Only internal Window cleaning is included (external is extra).
- Free Balcony (sweeping, mopping, removal of cobweb are included. One external sliding door for balcony is also included) and **Garage** (Cobweb removal and sweeping are included).

### **KITCHEN**

Cobwebs - removed	
Light Fittings - removed and wiped	N
Fans - dusted and wiped	V
Air conditioning and vents - cleaned	$\triangle$
Walls - spot cleaning around the light switches.  If more marks/spots are present or full wall wash is required, this will incur additional costs	V



Doors, Door frames and Door handles - dusted, wiped, polished	$\checkmark$
Blinds – dusted  If dust would not be sufficient, we can wipe them down, but this will incur additional charge.	
Windows – wiped and polished inside	$\overline{A}$
Window sills and tracks - cleaned	V
All kitchen cupboards, drawers and shelves - cleaned inside and out	N
Range hood and Exhaust Fans - scrubbed, degreased and wiped	V
Oven interior degreased - remove racks and soak in hot water and detergent.	V
Oven exterior, Stove top and Grill - scrubbed, degreased and wiped	N
Splash backs - degreased and polished	V
Bench tops - wiped and polished	V
Sinks - cleaned and polished	$\vee$
Taps - cleaned and polished	V
Dishwasher – interior and exterior cleaned, including filters	V
Light Switches and Power Plugs – dusted and wiped, stains and spots removed	$\checkmark$
Skirting boards and cornices – dust, spot clean and grease removed	$\checkmark$
Disposal units - cleaned and rubbish taken away	$\checkmark$
Floors – vacuumed and mopped	$\checkmark$



Behind Appliances - Oven/Fridge - we do not do this as part of the checklist.	
We do not move appliances to clean behind them.	

## **BATHROOM**

Cobwebs - removed	<b>\</b>
Fans - dusted and wiped	V
Air conditioning vents cleaned	N
Light Fittings - removed and wiped	V
Walls - spot cleaning around the light switches.  If more marks/spots are present or full wall wash is required, this will incur additional costs	N
Doors, Door frames and Door handles - dusted, wiped, polished	N
Blinds – <b>dusted</b> If dust would not be sufficient, we can wipe them down, but this will incur additional charge.	N
Windows – wiped and polished inside	$\checkmark$
Window sills and tracks - cleaned	V
Plugs – Vanity, Plug Holes - cleaned	N
Towel Rails - wiped and polished	V
All drawers, cabinets and shelves - cleaned inside and out	V
Mirrors - wiped and polished	N
Shower Cubicle - scrubbed and grout cleaned, recess removed	N
Sills - wiped down shower recess scrubbed, fittings and glass cleaned	V



Bathtub - scrubbed and tile cleaned, residue cleaned and left shining	K
Toilet - scrubbed and disinfected, including base and behind	V
Light Switches and Power Plugs – dusted and wiped, remove stains and spots	K
Skirting boards and cornices – dust, spot clean and grease removed	N
Basins - cleaned and polished	K
Taps - cleaned and polished	<u>K</u>
Floors – vacuumed, scrubbed and mopped. Residue removed.	V

# GENERAL - LOUNGE/DINING/BEDROOM/LAUNDRY, etc.

Cobwebs - removed	<b>✓</b>
Fans - dusted and wiped	<b>\</b>
Air conditioning vents cleaned	<b>✓</b>
Light Fittings - removed and wiped	<b>✓</b>
Walls - spot cleaning around the light switches.  If more marks/spots are present or full wall wash is required, this will incur additional costs	V
Doors, Door frames and Door handles - dusted, wiped, polished	<b>\</b>
Blinds – <b>dusted</b> If dust would not be sufficient, we can wipe them down, but this will incur additional charge.	Ŋ
Windows – wiped and polished inside	$\checkmark$



Window sills and tracks - cleaned	N N
Walking wardrobes including all drawers and shelves - cleaned inside and out	V
Mirrors - polished	V
Light Switches and Power Plugs – dusted and wiped, stains and spots removed	V
Skirting boards and cornices – dust, spot clean and grease removed	V
Stairs – vacuumed, mopped, swept	V
Porches and steps - swept	V
Disposal units - cleaned and rubbish taken away	$\triangle$
Carpets - vacuumed (Professional Steam Cleaning is extra)	V
Floors – vacuumed and mopped	V
Behind Appliances - Washer/Dryer - we do not do this as part of the checklist.  We do not move appliances to clean behind them.	
Tile and Grout - we do not do this as part of the checklist.  As part of the standard bond clean, we mop the floors, but if the client requires additional high pressure cleaning this will incur additional costs.	



## Extra Services Pricing

As walls, blinds and general condition of the property cannot be included in the initial quote, the cleaners will inform you regarding the extra cleaning labor for the respective cleaning (It is entirely your decision whether you wish to proceed with the cleaning).

- 1. We quote the wall cleaning and any extra Labor at \$11/wall or the maximum of \$44 per room. The cleaner will attend the property on the day of the cleaning.
- 2. White Good (e.g.: fridge, microwave, washer and dryer): \$30-\$77.
- 3. **Blind Cleaning**: Our initial quote includes dusting and spot wiping of blinds. If deep cleaning is required, an additional of **\$8-\$10** can be incurred based on the type of blind.
- 4. Window Cleaning: External window cleaning is also not included in the initial quote and can be added as an additional for \$11 per window (maximum of 3 glass panel is considered as window). High window Cleaning up to 3 stories will be priced separately at \$22 per window.
- 5. Carpet cleaning quote only includes steam cleaning thus some stains might require deep cleaning which is beyond our scope, in such instance we can recommend a carpet deep cleaning company.
- 6. For houses with below average conditions, the cleaner will estimate the hours and would inform the extra cost (\$44/hour)

#### IMPORTANT INFORMATION:

- Complete removal of excessive calcium and mineral build-up cannot be guaranteed
- 2. Our general quotes do not include **high cleaning above 3 meters in height**. High cleaning requirements must be fully disclosed and discussed before confirmation, and separate line items will be generated in the quote.
- For any attached or screwed items/areas such as security screens, oven or light fittings, cleaning will be carried out only if they are easily removable with a simple unlocking system. Any items or areas requiring screws or other tools for removal will not be cleaned.
- 4. Cleaning **ceilings**, **curtains and walls inside cupboards** are not included in our scope.
- 5. Note that cleaning of **kitchen inventories**, including pots, plates, cutlery, and similar items, is not included."
- 6. **No Garden Related** works are included (Example: weed removal, garden bed leaves and debris clean ups)
- 7. External Area Cleaning Only includes **Patio/Alfresco**, **Garage**, **Balcony tidy up and Cobweb removal** from the perimeter of the house and not the fences.